



QUALITY POLICY

1.0 Commitment and Policy

We are committed to the content and directives of this company policy which we shall implement and maintain in keeping with the interests and purpose of our organisation by continually improving the effectiveness of our quality management system. We shall apply this policy and develop our precision engineering business through repeat orders and customers' recommendations. This will be achieved through identifying our customers' expectations and where possible exceeding them in the products that we manufacture and supply, supported by an excellence and consistency in the service that we provide.

1.1 Method and Communication

We will control the costs, programme and correctness of each identified aspect within our operations that can contribute or detract from our optimum performance as a quality objective. We shall communicate this mission at all levels in the company through instruction, advice and publication of this policy statement in areas where quality matters are affected. This will be done by complying with all statutory and legislative requirements and adopting the international quality standard for our industry SAE AS9100:2009-1 Rev C for senior management to assess and monitor the continued improvements in our quality programme.

1.2 Directives and Objectives

Our directives for improving our quality management system are:

- a) Provide the necessary resources
- b) Exceed customer and market expectations
- c) Support our quality representative
- d) Convene meaningful and productive management review meetings
- e) Develop competence, awareness and interest in product and service quality
- f) Review and communicate customer requirements
- g) Develop, verify, validate and improve our products
- h) Develop, verify, validate and improve our manufacturing capability
- i) Apply quality considerations to purchasing decisions
- j) Develop our identification and traceability practices
- k) Be a good steward of our customers' property
- l) Maintain good logistical practices
- m) Measure and monitor our company quality performance
- n) Install a culture for continual improvements.

The above directives provide the framework from which the specific quality objectives agreed and reported to management reviews will be allocated, measured and reviewed.

1.3 Review

This policy statement, directives, objectives and their targets will be reviewed at a management review meeting held annually to advance, confirm and support the informed commitment of our executive management to this policy. The statement and the quality objectives and targets, which are directed from this policy, will only be changed after thorough technical evaluation.

D. Fripp – Managing Director